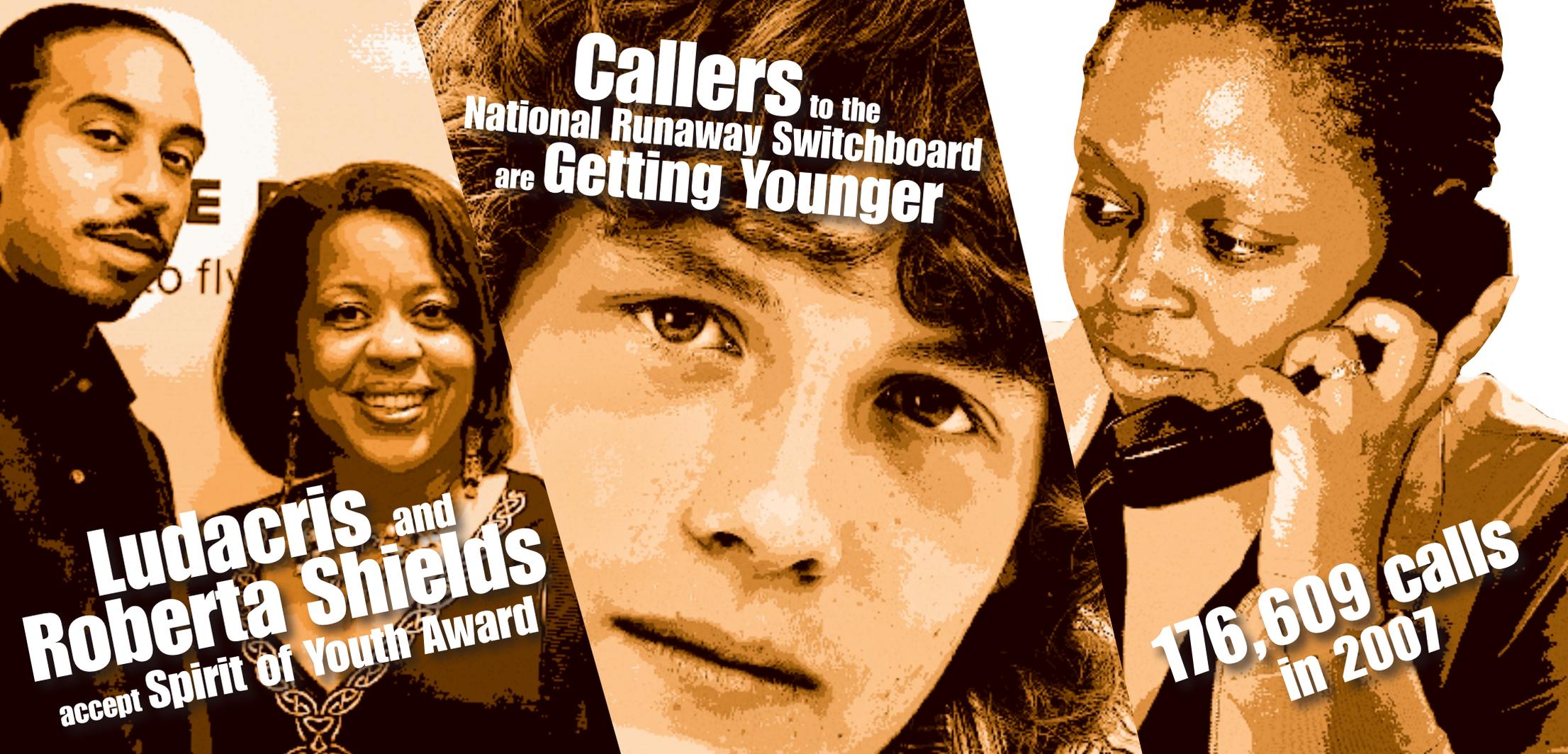


2013 Annual Report

Keeping America's Runaway and At-Risk Youth Safe and Off the Streets





Callers to the
National Runaway Switchboard
are **Getting Younger**

Ludacris and
Roberta Shields
accept Spirit of Youth Award

176,609 calls
in 2007

The National Runaway Switchboard (NRS) celebrated several milestones throughout Fiscal Year 2008, May 1, 2007 through April 30, 2008.
Here are a few memorable dates in our year in review.

August 29, 2007

NRS launched the new *Let's Talk: Runaway Prevention Curriculum*, a 14-module instructional tool that focuses on building youth life skills, at a press conference with Congresswoman Judy Biggert.

November 1, 2007

Chris "Ludacris" Bridges and Roberta Shields, President of The Ludacris Foundation, accepted Spirit of Youth awards for building awareness of 1-800-RUNAWAY through the Runaway Love campaign.

February 26, 2008

NRS received a pledge from the Chicago Community Trust for \$125,000 to initiate a comprehensive research study on homeless and runaway youth.

April 30, 2008

NRS successfully completed its three year strategic plan (2005-2007) focusing on seven priority areas: Diversify and expand revenue sources; Generate greater awareness of NRS; Build a powerful & prominent national board; Expand/establish strategic partnerships; Modernize facilities & technology; Develop, retain, and reward staff and volunteers; and Maximize, optimize and sustain our high quality services.

May 1, 2007

NRS received an award from the Family & Youth Services Bureau to continue as the federally-designated communication system for runaway and homeless youth for the next five years. NRS is the only organization to hold this distinction!

October 24, 2007

NRS presents to the Congressional House Caucus on Missing, Exploited and Runaway Youth, with a call to action to members.

December 31, 2007

NRS handled its 176,609th call, making 2007 a record-breaking call volume year!

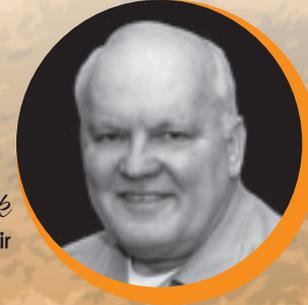
April 7, 2008

An exclusive Associated Press wire story announcing NRS runaway statistics was printed and broadcasted in multiple media outlets leading to record-breaking page views at www.1800RUNAWAY.org.

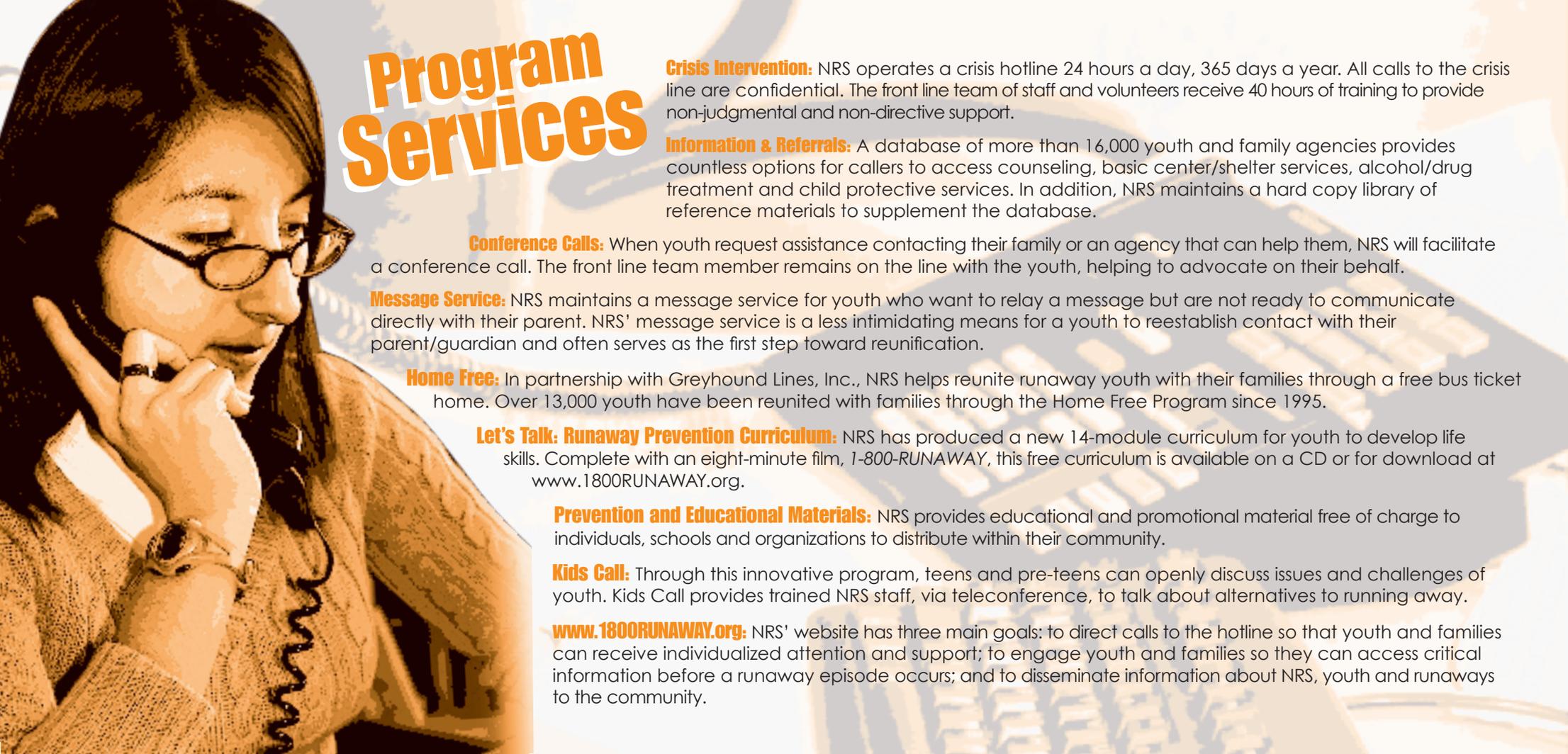


Maureen Blaha
Executive Director

Thank you
for your past and future support as together,
we continue our mission to keep America's runaway
and at-risk youth safe and off the streets!



Stephen C. Mack
Board Chair



Program Services

Crisis Intervention: NRS operates a crisis hotline 24 hours a day, 365 days a year. All calls to the crisis line are confidential. The front line team of staff and volunteers receive 40 hours of training to provide non-judgmental and non-directive support.

Information & Referrals: A database of more than 16,000 youth and family agencies provides countless options for callers to access counseling, basic center/shelter services, alcohol/drug treatment and child protective services. In addition, NRS maintains a hard copy library of reference materials to supplement the database.

Conference Calls: When youth request assistance contacting their family or an agency that can help them, NRS will facilitate a conference call. The front line team member remains on the line with the youth, helping to advocate on their behalf.

Message Service: NRS maintains a message service for youth who want to relay a message but are not ready to communicate directly with their parent. NRS' message service is a less intimidating means for a youth to reestablish contact with their parent/guardian and often serves as the first step toward reunification.

Home Free: In partnership with Greyhound Lines, Inc., NRS helps reunite runaway youth with their families through a free bus ticket home. Over 13,000 youth have been reunited with families through the Home Free Program since 1995.

Let's Talk: Runaway Prevention Curriculum: NRS has produced a new 14-module curriculum for youth to develop life skills. Complete with an eight-minute film, *1-800-RUNAWAY*, this free curriculum is available on a CD or for download at www.1800RUNAWAY.org.

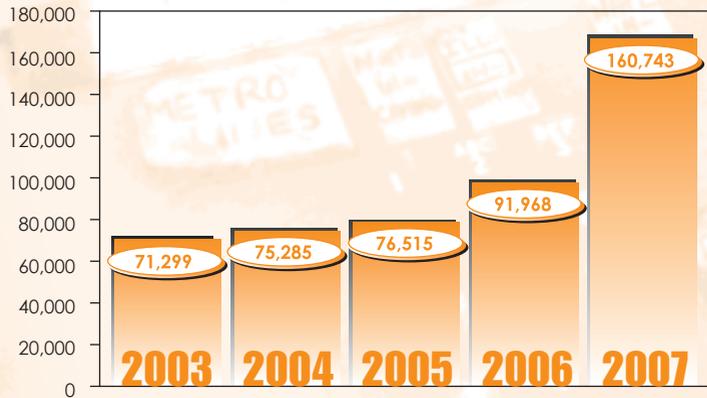
Prevention and Educational Materials: NRS provides educational and promotional material free of charge to individuals, schools and organizations to distribute within their community.

Kids Call: Through this innovative program, teens and pre-teens can openly discuss issues and challenges of youth. Kids Call provides trained NRS staff, via teleconference, to talk about alternatives to running away.

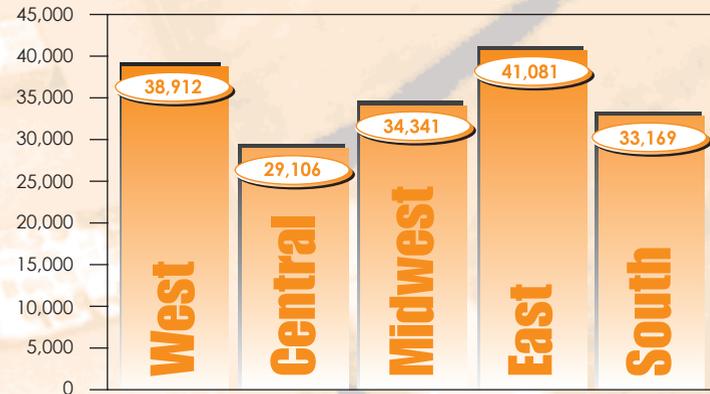
www.1800RUNAWAY.org: NRS' website has three main goals: to direct calls to the hotline so that youth and families can receive individualized attention and support; to engage youth and families so they can access critical information before a runaway episode occurs; and to disseminate information about NRS, youth and runaways to the community.

Statistics

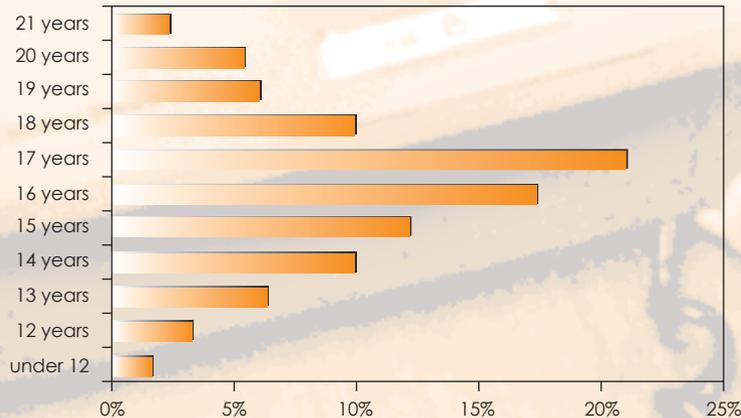
Historical Graph of NRS Incoming Call Volume



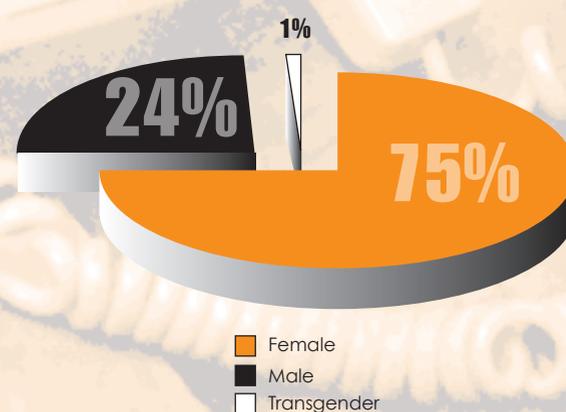
NRS 2007 Call Volume by U.S. Region



2007 Crisis Callers by Age



2007 Crisis Calls by Gender



Our Supporters



Team Running for Runaways at the 2007 LaSalle Bank Chicago Marathon.

"When I first wrote the song "Runaway Love", I wanted to tell young people that running away from their problems is not the answer and that they were not alone in facing their issues. I'm extremely happy that my association with the National Runaway Switchboard has had a positive impact on those contemplating running away or now on the streets."

Chris "Ludacris" Bridges, Award-winning Entertainer and Spirit of Youth 2007 Award Recipient

"The ability of NRS to intervene can only be realized and enhanced if they receive the resources necessary to sustain and grow their services. It is a pleasure for our family to support NRS."

Jimmie Alford, Founder & Chair, The Alford Group

"I've been having troubles at home. I was able to give you guys a call, and the guy on the phone was so nice and helped me discuss my options and weigh out the pros and cons of each. I decided that running away wasn't the best idea in my situation and just talking to somebody as comforting as he was helped me SO MUCH. It made me feel so much better just having real help out there."

"Danny", a youth caller responding on the NRS Bulletin Board

"I felt more comfortable and at ease with the group and in return I think the kids felt more comfortable with me. They appeared to have had fun, and by the results of the post activity worksheet, they learned a lot, too!"

Let's Talk: Runaway Prevention Curriculum facilitator

"The Trust has a deep and ongoing concern for youth in the Chicago community - be they what we would call runaways or homeless youth - and we feel NRS plays a significant role in connecting those children to help, and eventually, hopefully, their families."

Jim Lewis, Senior Program Officer, The Chicago Community Trust

"I found my son last week after 7½ weeks of him missing. It was through resources you provided me that I was able to locate him. You were always encouraging and helped me keep going when I felt that it was hopeless."

Kate, a mother, thanks NRS in an email

Financial Information

NRS hosted the
8th Annual Thanksgiving Dinner
sponsored by **Chicago Cubs Care**,
feeding 85 local runaway and homeless youth



FISCAL YEAR 2008:

May 1, 2007 through April 30, 2008

Program service revenue -	\$1,791,808
Federal government agency grant	\$ 276,173
Contributions and special events	\$ 228,219
Donated materials and contributed services	\$ 7,000
State agency grant	\$ 12,016
Work-study programs	\$ 12,494
Income on investments	\$ -12,841
Net loss on investments	\$ 8,982
Miscellaneous Income	
TOTAL REVENUE	\$2,323,851
Program Services	\$2,006,635
Management and general	\$ 252,281
Fundraising	\$ 137,768
TOTAL EXPENSES	\$2,396,684
Decrease in net assets	\$ -72,833
Net assets, beginning of year	\$ 286,901
Net assets, end of year	\$ 214,068

NRS Thanks Our Donors & Partners

Benefactor Level: \$125,000

Chicago Community Trust

Philanthropist Level: \$20,000 and above

Irwin Family Foundation

Ambassador Level: \$10,000 and \$19,999

Chicago Blackhawk Charities
The A. Montgomery Ward Foundation

Founder Level: \$5,000 and \$9,999

Maree G. Bullock* and
Jimmie R. Alford
Chicago White Sox Charities
Cubs Care, A Fund of the McCormick
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Stephen C.* and Rosemary Mack
Rick Stoneham*

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Sean Reardon and Alan Bullock*

VIP Level: \$2,500 to \$4,999

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*In honor of USA One National Credit Union
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Champion Level: \$1,000 to \$2,499

Area Erectors, Inc.
Bank of America
Rick Barkan
Maureen Blaha and Joe Morris
Greg* and Terri Buseman
CME Group
Kieron Crampsey

Government Partners

Family & Youth Services Bureau; The Administration for
Children, Youth & Families; U.S. Department Health
and Human Services
Illinois Department on Aging

**NRS wishes to acknowledge the following foundations, corporations, and individuals for their generosity.
The donors listed below provided gifts between March 1, 2007 and April 30, 2008.**

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Birthday
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September 2007 – 2008

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Bonnie Wheeler
Maureen Blaha,
Executive Director

Board Retreat Dinner: NRS 2008 Board of Directors (Back, left to right): Luke Palese, Yale Gordon, Akeshia Craven, Kelly Mead, Stephen Mack, Maureen Blaha, Rich Malone, Greg Buseman, John Roy, (front, left to right) Joan Steltmann, Maree Bullock, Bonnie Wheeler, Eva Feldman, and Jim Criner. (Peter Gottlieb, Crystal Marchigiani, Ron Richter, Rick Stoneham, and Frank Tortorella are not pictured.)



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Cori Ballew, **Call Center Supervisor**
Larry Bechdol, **Data & Technology Coordinator**
Sharri Bryan, **Administrative Assistant**
Lashawnda M. Carter, **Outreach Coordinator**
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Gordon Vance, **Director of Programs**
Michelle Vos, **Volunteer Coordinator**
Katy Walsh, **Director of Development & Communications**
Public Ally Nicole Sutton

Volunteers

Holiday Party: NRS volunteers and staff enjoy a night of s'mores during NRS' Volunteer and Community Holiday Party.



National Runaway Switchboard
3080 N. Lincoln Avenue
Chicago, Illinois 60657
773-880-9860 – administrative office
1-800-RUNAWAY – hotline
www.1800RUNAWAY.org



National Runaway Switchboard
3080 North Lincoln Avenue
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