



Numbers Tell The Story

2012 ANNUAL REPORT

1-800-RUNAWAY • 24 HOURS A DAY • 7 DAYS A WEEK • 365 DAYS A YEAR • 41 YEARS OF SERVICE
BETWEEN 1.6 AND 2.8 MILLION YOUTHS RUNAWAY IN A YEAR • 1800RUNAWAY.ORG

18000 365

NATIONAL RUNAWAY SWITCHBOARD

Numbers Tell The Story

“Numbers tell the story” is the theme for this year’s annual report. The National Runaway Switchboard (NRS) knows the importance of a number: 1-800-RUNAWAY. NRS works with a number of people - youth and adults, individuals and organizations - to ensure kids in crisis can access help.

17 years old

“At my age, the chance to serve on the board of a non-profit organization with such a critical mission as NRS is unprecedented, and I am so thankful to everyone on the board for taking me under their wing this year as I got to see and experience firsthand the incredible effort it takes from many people to help NRS operate.”

– Ben Gastevich, NRS Board Member

10,000+ resources

“I know firsthand the excellent quality of NRS’ up-to-date national database of services for youth, their 24/7 trained, responsive staff, and their dedication to the coordination of services to assure that no stone is unturned when it comes to services for at-risk youth and their families who are calling all hours of the day and night.” – Dr. Lois Lee, Founder & President, Children of the Night

It takes more than a village to provide crisis intervention to children and their families. It takes a country committing their public and private resources to youth. It takes volunteers and donors choosing to get involved. It takes staff and board working together to connect the telephone number to services. All these number of people unite to ensure that every one of our callers realizes they are not alone. The phones rang 107,883 times and NRS answered. Thank you for your role in the numbers telling the story.



Maureen Blaha
Executive Director



James D. Criner
Board Chair

1971

2012

3 times as likely to attempt suicide

2 times as likely to smoke

72% more likely to be a recipient of welfare

2½ times more likely to be arrested

A kid running away struggles as an adult later in life. This year, the National Runaway Switchboard (NRS) released “The 2011 Runaway Youth Longitudinal Study”. From a nationally representative study of 15,000 individuals, NRS determined compelling evidence that running away from home as an adolescent is correlated with important health, economic, and juvenile justice outcomes in adulthood.

Since 1971, NRS has been just a number away... 1-800-RUNAWAY. In the last 41 years, NRS has handled over 3 million calls. Utilizing a partnership with Greyhound Lines, Inc., NRS has reunited over 14,000 youth with their families. In 2012, 20 board members, 24 staff, 294 volunteers, 801 donors and 369 street team members ensured NRS was ready to help. 18,664 kids completed a runaway prevention curriculum lesson. 116,357 visitors accessed 1800RUNAWAY.org for information. 107,883 calls came into the hotline. And 1,535 chatters contacted our crisis intervention online services. Because between 1.6 – 2.8 million kids run away in a year, NRS is here to help, here to listen 24/7/365.

18000

2.8

365



IN MEMORY



"I loved the fact that I was involved firsthand in helping people in stressful situations. It was so empowering to be the person that a complete stranger could rely on."
- Avi Kurganuff, NRS volunteer

IN MEMORY



"I wanted to support an organization that does something I believe in." - Caitlyn West, NRS volunteer



2011 - 2012 NRS Board of Directors: (back left to right) Jack Philbin, David Wells, David Dean, Kelly Mead, Randall Royer, Richard Malone, Gary Harper, Luke Palese, Michael Grierson (Kellogg Fellow), Brian Zboril. (front left to right) Ben Gastevich, Christina Van Pelt, Brienne Gruszka, Bonnie Wheeler, Anne Schankin, Maureen Blaha (NRS Executive Director), Kandace Lenti, Jodi Cohen, Ron Richter. (not pictured: Akeshia Craven Jim Criner and Joan Steltmann).



NRS Street Team, joined by Alderman Tom Tunney and Cubs Executive VP of Community Affairs Mike Luftrano, raises awareness for National Runaway Prevention Month at Wrigley Field, home of the Chicago Cubs, by distributing green socks and light bulbs in the Wrigleyville neighborhood.



NRS Staff: (back left to right) Larry Bechdol, Michelle Vos, Lindsey Shelton, Katrina Wyss, Larry Miller, Charlotte Cahill, Diana Delia, Gwen Clancy, Gordon Vance, James Lucchesi. (middle left to right) Lashawnda M. Carter, Katy Walsh, Maureen Blaha, Dyanne Moore, Jasleen Jaswal Vines, Jennifer Di Nicola, Amy Dondanville, Malcolm Joyles. (front left to right) Froilan Landeros, Clara Villasenor, Amelia Garcia, Sharri Bryan, Lee Osipchak. (not pictured: Matt Garman)



Guests at the 9th annual Spirit of Youth event enjoyed an array of food from ten restaurant partners and five wine stations to help raise more than \$115,000 to keep America's runaway, homeless and at-risk youth safe and off the streets.

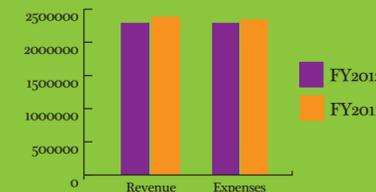
National Runaway Switchboard

Thanks our Donors and Partners

NRS wishes to acknowledge the following foundations, corporations, and individuals for their generosity. The donors listed below provided gifts between May 1, 2011 and April 30, 2012.

Financial Information

	FY2012	FY2011
Revenue	2289406	2357022
Expenses	2290615	2349287



Philanthropist Level

\$20,000 and above
Coldwell Banker
United Airlines

Ambassador Level

\$10,000 and \$19,999
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Your Numbers\$ help!