

# NRS Christmas iCarols



On the first day of Christmas  
my caller sent to me:  
A really complicated Home Free!

On the second day of Christmas  
my caller sent to me:  
2 listen-in's  
and a really complicated Home Free!

On the third day of Christmas  
my caller sent to me:  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the fourth day of Christmas  
my caller sent to me:  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the fifth day of Christmas  
my caller sent to me:  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the sixth day of Christmas  
my caller sent to me:  
6 CCBYS calls  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the seventh day of Christmas  
my caller sent to me:  
7 supervisions  
6 CCBYS calls  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the eighth day of Christmas  
my caller sent to me:  
8 calls in que  
7 supervisions  
6 CCBYS calls  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the ninth day of Christmas  
my caller sent to me:  
9 incoming chats  
8 calls in que

7 supervisions  
6 CCBYS calls  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the tenth day of Christmas  
my caller sent to me:  
10 CCS's  
9 incoming chats  
8 calls in que  
7 supervisions  
6 CCBYS calls  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the eleventh day of Christmas  
my caller sent to me:  
11 brand new bulletins  
10 CCS's  
9 incoming chats  
8 calls in que  
7 supervisions  
6 CCBYS calls  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!

On the last day of Christmas  
my caller sent to me:  
12 unread emails  
11 brand new bulletins  
10 CCS's  
9 incoming chats  
8 calls in que  
7 supervisions  
6 CCBYS calls  
5 Volunteers  
4 unfinished logs  
3 conference calls  
2 listen-in's  
and a really complicated Home Free!