



# National Runaway Safeline

# CRISIS SERVICES SNAPSHOT

DATA COLLECTED JANUARY 1, 2024 - DECEMBER 31, 2024

# MASSACHUSETTS

TOP 5 COUNTIES: SUFFOLK (25%), MIDDLESEX (19%), ESSEX (10%), WORCESTER (8%), NORFOLK (7%)

## Total Crisis Contacts

**393**



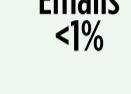
Hotline Calls  
30%



Live Chats  
45%



Texts  
24%



Emails  
<1%



Forum Posts  
1%

3 Home Free Tickets Issued



45%

of youth were still home at the time of crisis contact.

## Youth Status at Time of Contact

53%	Youth In Crisis	8%	Runaway
25%	Contemplating Running	4%	Asked to Leave
10%	Homeless	0%	Suspected Missing

## Top Issues

66%  
Family Dynamics

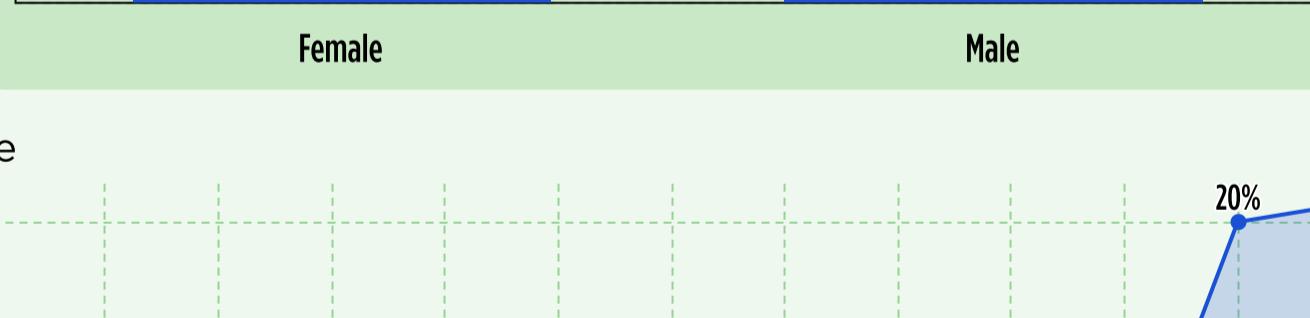
36%  
Mental Health

28%  
Economics

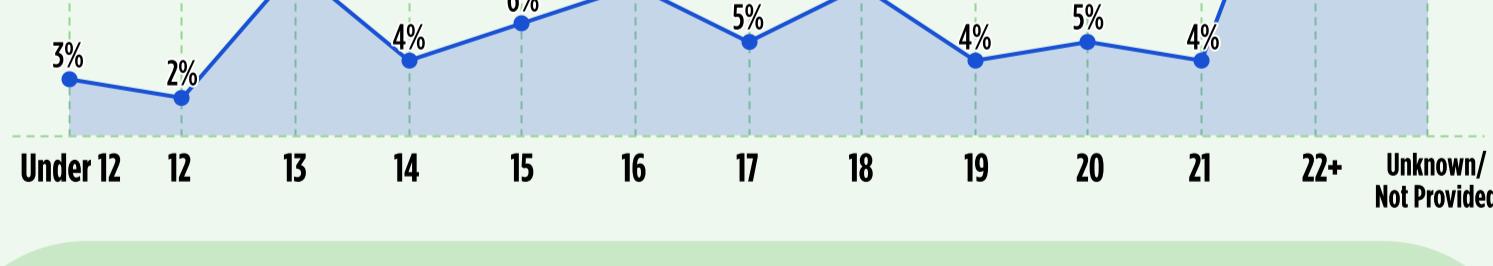
24%  
Youth/Family Services

22%  
Emotional/Verbal Abuse

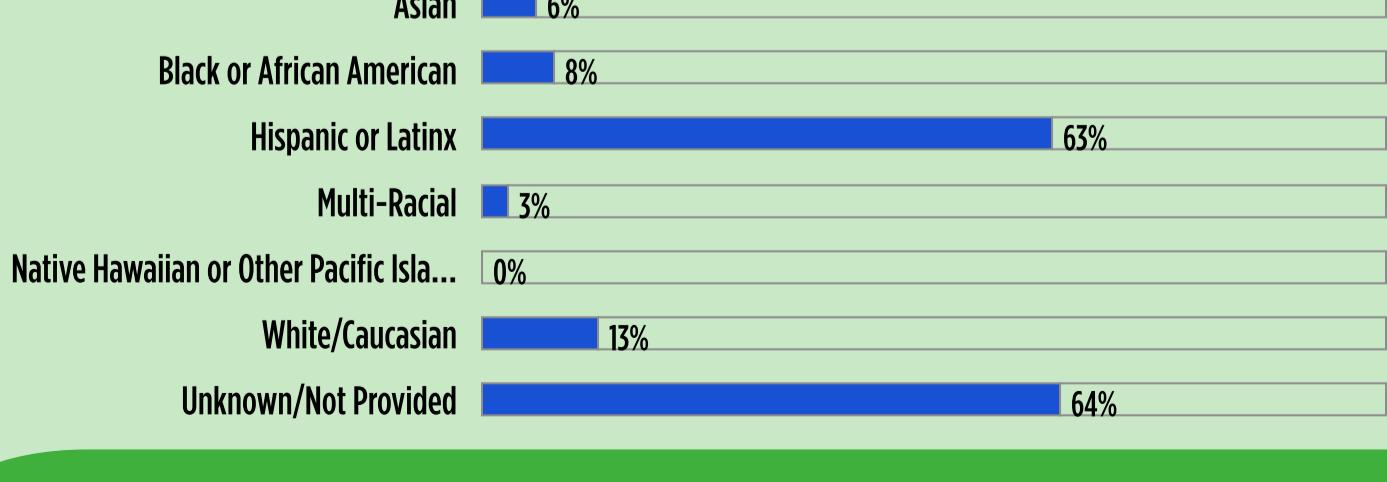
## Sex



## Age



## Race and Ethnicity



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