



National Runaway Safeline

CRISIS SERVICES SNAPSHOT

DATA COLLECTED JANUARY 1, 2024 - DECEMBER 31, 2024

NEW YORK



TOP 5 COUNTIES: NEW YORK (20%), QUEENS (9%), KINGS (8%), BRONX (8%), NASSAU (6)

Total Crisis Contacts

1,123Hotline Calls
25%Live Chats
60%Texts
15%Emails
<1%Forum Posts
<1%

20 Home Free Tickets Issued

**32%**

of youth were still home at the time of crisis contact.

Youth Status at Time of Contact

43% Youth In Crisis

14% Homeless

23% Contemplating Running

5% Asked to Leave

15% Runaway

<1% Suspected Missing

Top Issues

72%
Family Dynamics

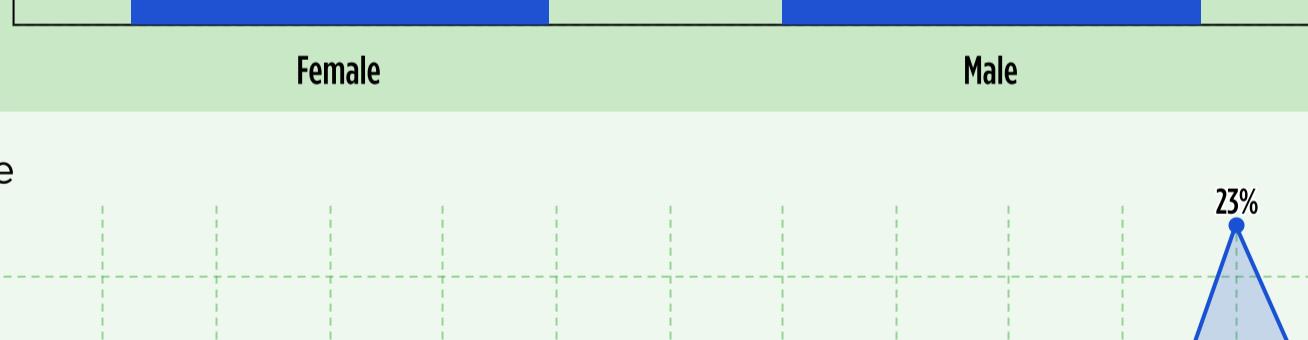
36%
Economics

26%
Mental Health

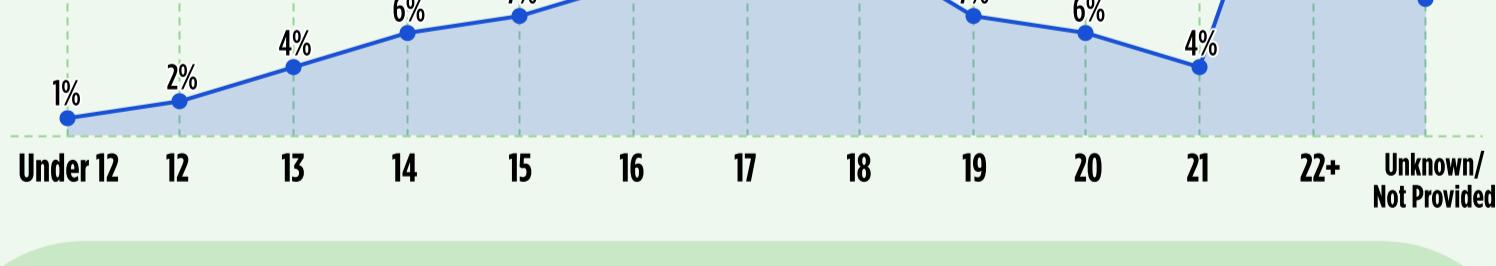
21%
Transportation

21%
Youth/Family Services

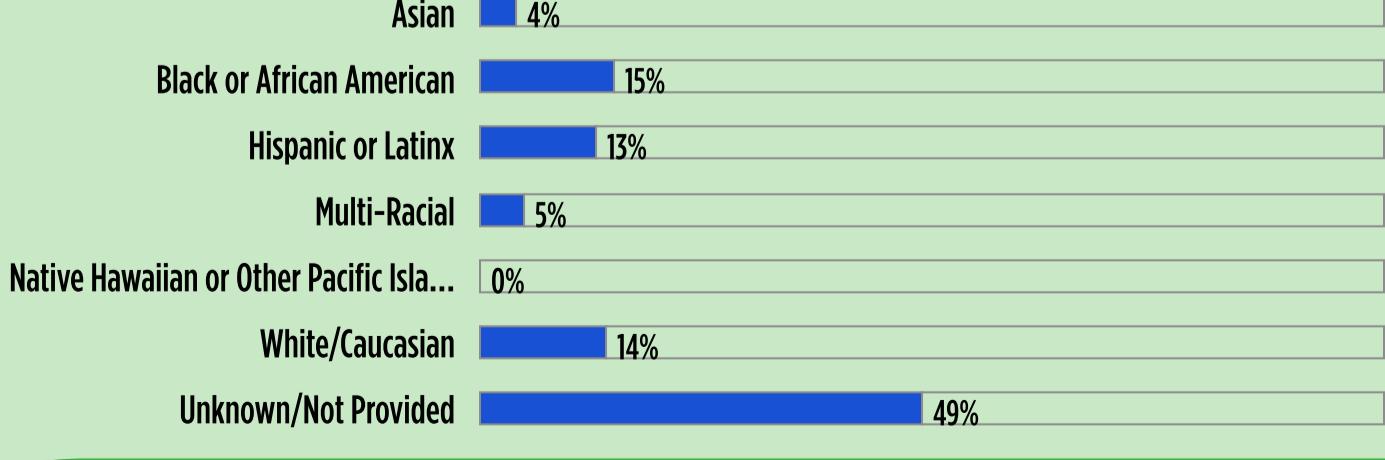
Sex



Age



Race and Ethnicity



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