



# National Runaway Safeline

# CRISIS SERVICES SNAPSHOT

DATA COLLECTED JANUARY 1, 2023 - DECEMBER 31, 2023

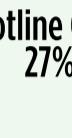
## MASSACHUSETTS



TOP 5 COUNTIES: Middlesex (19%), Suffolk (16%), Essex (13%), Worcester (11%), Bristol (11%)

### Total Crisis Contacts

**301**



Hotline Calls  
27%



Live Chats  
70%



Texts  
3%



Emails  
<1%



Forum Posts  
0%

2 Home Free Tickets Issued



**36%**

of youth were still home at the time of crisis contact.

### Youth Status at Time of Contact

41% Youth In Crisis

11% Homeless

26% Contemplating Running

3% Asked to Leave

19% Runaway

0% Suspected Missing

### Top Issues

**77%**  
Family Dynamics

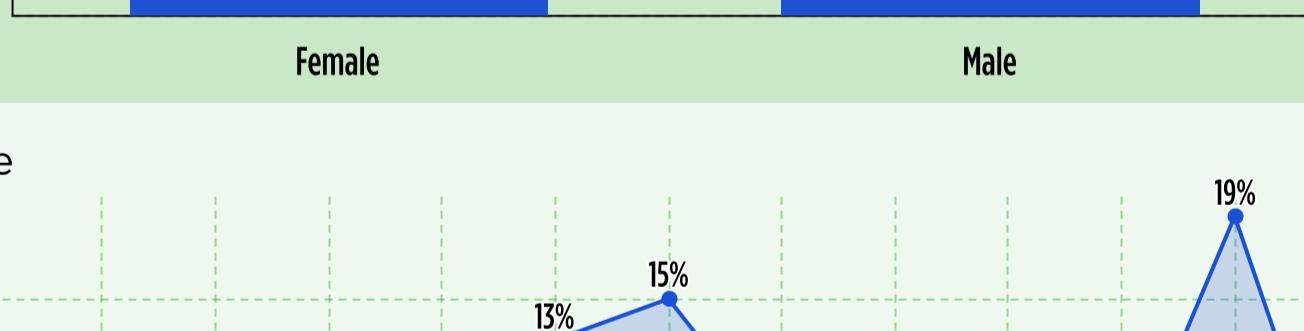
**32%**  
Economics

**30%**  
Emotional/Verbal Abuse

**28%**  
Mental Health

**26%**  
Peer/Social Issues

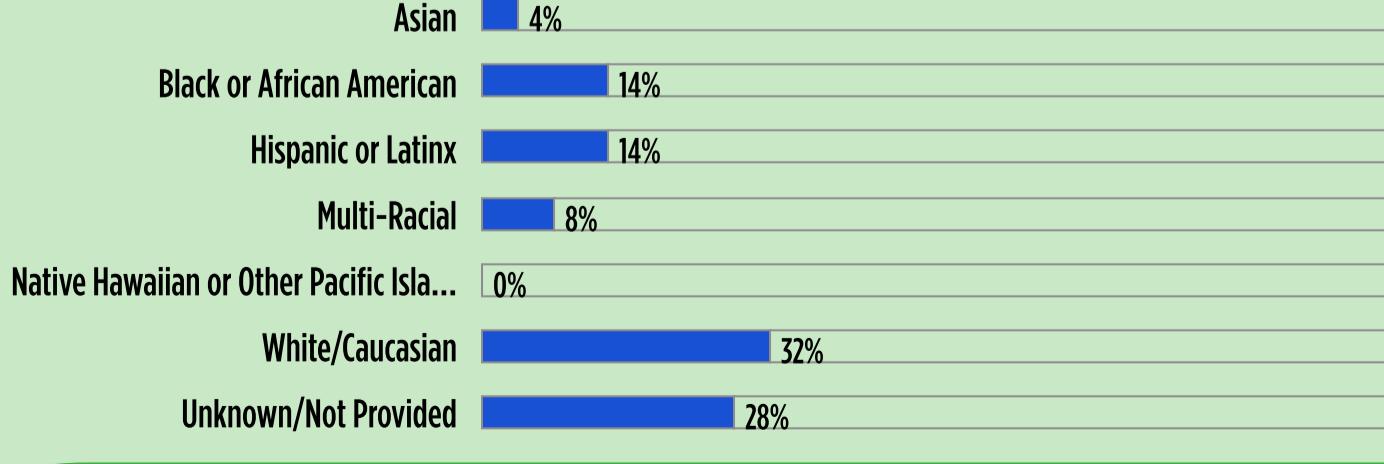
### Sex



### Age



### Race and Ethnicity



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