



# National Runaway Safeline CRISIS SERVICES SNAPSHOT

DATA COLLECTED JANUARY 1, 2024-DECEMBER 31ST, 2025

## MASSACHUSETTS

TOP 5 COUNTIES: SUFFOLK (22%), MIDDLESEX (22%), WORCESTER (12%), ESSEX (10%), HAMPDEN (7%)

Total Crisis Contacts  
**328**



Hotline Calls  
48%



Live Chats  
28%



Texts  
24%

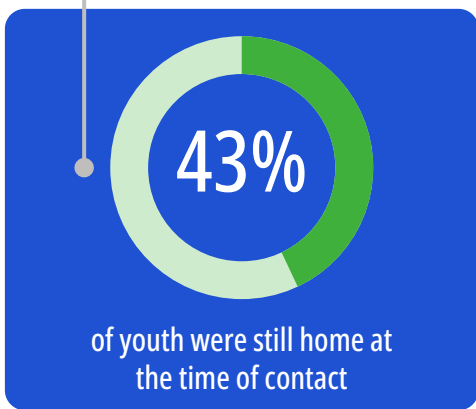


Emails  
0%

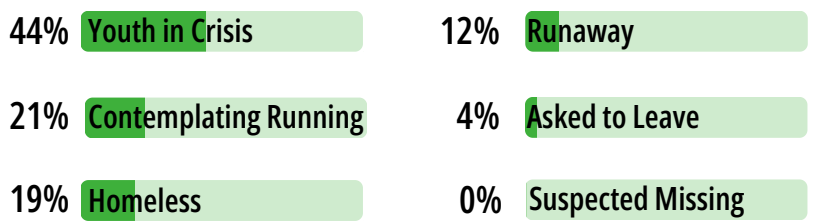


Forum Posts  
0%

0 Home Free Tickets Issued



### Youth Status at Time of Contact



### Top Issues



69%  
Family Dynamics



35%  
Mental Health



30%  
Economics

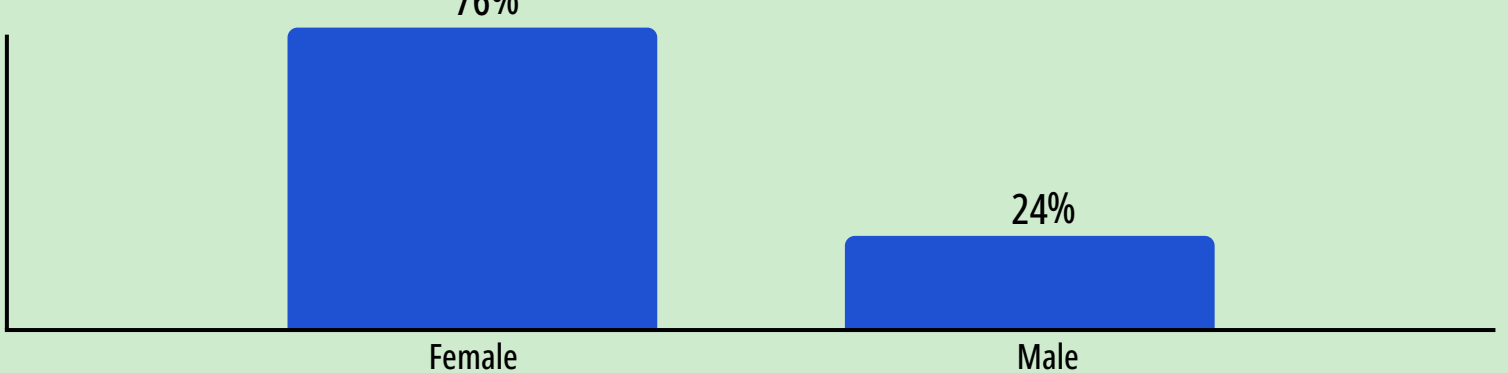


20%  
Emotional/Verbal Abuse

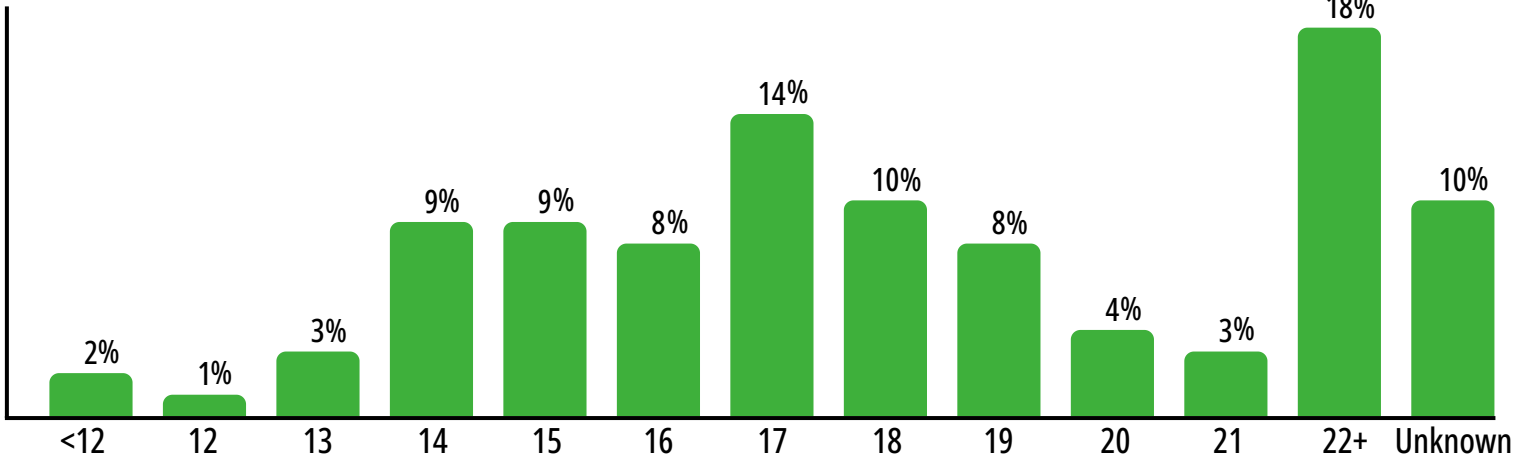


17%  
Youth/Family Services

### Sex



### Age



### Race and Ethnicity

